JOGINPALLY B.R. PHARMACY COLLEGE

(Approved by AICTE & Affiliated to JNTU, Hyderabad)

Yenkapally, Moinabad Mandal, (P.O.) Himayathnagar, R.R. District, Hyderabad - 500 075.
Phone : 08417-200000, Tele Fax : 08413-235753, Fax : 08413-235685

GRIEVANCE REDRESSAL COMMITTEE

Students Grievance Redressal Committee has been constituted to redress the grievances and complaints of the students. The committee looks into complaints lodged by any student and judge it merits.

Roles & Responsibilities

- ✓ Create awareness on functioning of grievance cell among students and faculty.
- ✓ Review and resolve the reported grievances immediately.
- ✓ Documentation of all grievances in order to monitor the mechanism of grievance cell.
- ✓ Interacts with student coordinators of Grievance and Redressal Committee (GRC) from time to time for updating of issues (if any).
- ✓ To record all online and off line grievances, summarize annually resolution of grievance.
- ✓ The cell formally will review all cases and will prepare reports about the cases received. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.
- ✓ The principal shall determine the composition and tenures of the Grievance Redressal Committee is for two years.

Principal

PRINCIPAL
JOGINPALLY B.R. PHARMACY COLLEGE
Yenkapally (V), Moinabad (M),
R.R. Dist., Hyderabad-500 075. T.S.

THE GRIEVANCE RECEIVED

2021-22

S.No	Grievances/ Suggestions received	Action taken	Time of action
1.	Regarding 2 extra fans needed in every class rooms	The Grievance received from the students was discussed in the Grievances Redressal Committee Meeting held on 02.11.2021 and as per the instructions of Chairperson of Grievance Redressal two extra fans were provided in all class room.	5 days

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Signatures of Grievance Redressal Committee Members

S. No	Name	Designation in College	Position	Signature
1.	Dr. J V C Sharma	Principal	Chairman	
2.	A V S S S Gupta	Vice Principal	Secretary	
3.	M. Purushotam	Librarian	Member	
4.	K. Sridevi	Resident Warden Girls Hostel	Member	
5.	T. Murali	Resident Warden Boys Hostel	Member	
6.	Govardhan	Physical Director	Member	
7.	Dr. V. Mohan Goud	Associate Professor	Member	
8.	P. Sirisha	Assistant Professor	Member	
9.	C. Archana	B.Pharm Student	Member	
10.	K. Sindu	Pharm.D Student	Member	
11.	M. Arjun Singh	M.Pharm Student	Member	

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THE GRIEVANCE RECEIVED

2020-21

S.No	Grievances/ Suggestions received	Action taken	Time of action
1.	To provide continuous water supply in wash rooms	The Grievance received from the students was discussed in the Grievances Redressal Meeting held on 09.11.2020 and as per the discussions in the meeting; the N. Rajashekar Reddy, In - charge, Campus Administration gave assurance to Grievances Redressal Committee members that the problem will be solved as soon as possible and it will not be repeated.	2 days

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5.	T. Murali	Resident Warden Boys Hostel	Member	
6.	Govardhan	Physical Director	Member	
7.	Dr. V. Mohan Goud	Associate Professor	Member	
8.	P. Sirisha	Assistant Professor	Member	
9.	S. Akhila	B.Pharm Student	Member	
10.	B. Pooja Reddy	Pharm D Student	Member	
11.	B. Vinitha	M.Pharm Student	Member	

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THE GRIEVANCE RECEIVED

2018-19

S.No	Grievances/ Suggestions received	Action taken	Time of action
1.	Regarding proper college transportation facility	The Grievance received from the students was discussed in the Grievances Redressal Committee meeting held on 05.01.2019 and as per the discussions in the meeting; the Chairperson called Mr. Ravi, Transport In-charge and explained about the Grievance received. Mr. Ravi gave assurance to Grievances Redressal Committee members that the problem will be solved as soon as possible and it will not be repeated.	3 days

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THE GRIEVANCE RECEIVED

2018-19

S.No	Grievances/ Suggestions received	Action taken	Time of action
1.	To increase the sports kit items in sports room.	The Grievance received from the students was discussed in the Grievances Redressal Committee meeting held on 24.09.2018 and as per the discussions in the meeting; the Chairperson of Grievances Redressal Committee gave assurance to all students that, he will this discuss with the Management regarding this and definitely new sports related items will be purchased as per the requirement.	4 days

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